



OBA Open Forum

Introductions

Shannon Hadding

- Bursar, Ohio Northern University
- s-hadding@onu.edu

Karen Jones

- Assistant Treasurer/Bursar, Cincinnati State
- karen.jones@cincinnatiastate.edu

Sarah Mayer

- Assistant Bursar, Miami University
- kinleysa@miamioh.edu



Communications Management

- Who?
- What?
- Where?
- When?
- Why?

Bursar Office Role in Campus Retention

- Changing your process?
- If so, how and why?
- Increase or decrease in registration hold limits?
- Requests for data from retention teams?



Transcript Holds & Debt Management

- What has been the impact on your AR?
- Are you pushing accounts to AG or Collections?
- Are you garnishing wages or litigating?



Financial Responsibility Agreements

- Do you have one?
- When and how do students sign?
- Are you making any changes for the year?





1098-T Forms

- Questions?
- Concerns?
- Changes you are making?

Changing ERP Systems

- Is your school switching?
- If so, why and to what?
- Any tips from those who have recently switched?



Other Topics?



Thank you for joining us!

