Nationwide Hotel & Conference Center, 100 Green Meadows Dr. S., Lewis Center, OH 43035

Thursday, October 16 th , 2025		
TIME	SESSION	ROOM
	Registration & Breakfast	
	Business Meeting	
	Roundtable: Tuition Insurance and Tuition Refund Appeals	
	Return of Title IV Funds Basics: Emily Goldman - ECPI University; Paige Kiley - Edison State Community College	
	Collections Calls Best Practices : Ben Farmer, President - General Revenue Corporation	
	Open Forum – AI, HB 96, Federal Reconciliation Bill, and more	
	Managing and Meeting Student Expectations: Virgil Lloyd - Meadow	
	Roundtable: Collections without Transcript Holds - One Year Later	