Nationwide Hotel & Conference Center, 100 Green Meadows Dr. S., Lewis Center, OH 43035

Thursday, October 16 th , 2025		
TIME	SESSION	ROOM
8:30-9:00	Registration & Breakfast	Cypress 3
9:00-9:30	Business Meeting	Cypress 3
9:30-10:15	Roundtable: Tuition Insurance and Tuition Refund Appeals	Cypress 3
10:15-10:30	Refreshment Break	
10:30-11:15	Return of Title IV Funds Basics: Emily Goldman - ECPI University; Paige Kiley - Edison State Community College	Cypress 3
11:15-12:00	Collections Calls Best Practices : Ben Farmer, President - General Revenue Corporation	Cypress 3
12:00-12:45	Lunch	Ohio Dining Room
12:45-1:30	Open Forum – AI, HB 96, Federal Reconciliation Bill, and more	Cypress 3
1:30-2:15	Building Bridges with External Payers - Collaboration for Student Success: Callum Bedos - Backpack	Cypress 3
2:15-2:30	Refreshment Break	
2:30-3:15	Roundtable: Collections without Transcript Holds - One Year Later	Cypress 3